

ORDER & PAYMENT

After you placed your order with doodlinc, you will need to pay a deposit. These are the conditions:

- For orders under \$500/ Rp 7.000.000, you may proceed without down payments.
- For orders exceeding \$500/ Rp 7.000.000 we require a 50% deposit up-front.

Either way, the final payment is required to get you final HD video.

PAYMENTS

You can pay either with Paypal (for global order) or with bank transfer (for Indonesian based client).

We will share the details of these accounts in the invoice once payment is required.

TIMELINE

This are the typical processes and timelines for a 30-120 sec animated explainer videos.

For videos with a duration exceeding 120 sec, there will be 2 days addition to each process.

**Please note that while this is the typical timeline, it depends on the complexity of each project.*

STEP	PROCESS	DURATION	DESCRIPTION
1	Script writing	3 days	This process will start after you fill and send the creative-brief back
2	Style Frame	1 day	We will create a few sample colorful* scenes to make sure that we find the best design for your video *Depends on the style of video you ordered
3	Storyboard	2 days	Create a storyboard sketch to show how the video will progress
4	Colorful Storyboard & Vocie over	5 days	Create the colorful storyboard based on the approved storyboard sketch, at this point we also start producing the voice over.
5	Animation	5 days	Put the colorful assets into motion. We will send a watermarked 720p video for preview, then send the final HD 1080p after final payment received.

Disclaimer:

All orders include 3x revisions for each step. A revision that changes the step before (approved step) will require an additional fee. eg. In animation step, you want to change the illustration and/or voice over (which has been approved before starting the animation)